



Customer Declaration

You are reminded that you are not required to use ClaimWise to carry out your compensation claim in respect of your motor finance claim (s). You can present this claim yourself for free by contacting your lender and if not successful, you may be able to pursue your claim using the Financial Ombudsman Service (FOS). Alternatively, you could consider using the FCA Redress Scheme which is expected to be introduced in 2026.

I acknowledge that I could pursue a claim on my own for free, but I have chosen to instruct ClaimWise to act on my behalf. My reason for not doing so is:

Lack of Time

Lack of knowledge

Other – please state reason

.....

I am aware that I will have to pay ClaimWise a fee if my claim is successful.

Client Name:

Signature:

Date: